



Social Responsibility

2014

1. Prospective Policy and Business Operation

The Board of Directors has defined the policy on running the businesses of both Company and its subsidiaries with recognition of responsibility towards society, environment and stakeholders. In 2014, The Company's vision, mission and target disclosed through the Company's website under the item of "2. Corporate Profile" to be as a guideline for practice of directors, management and employees with recognition of the rights of concerned stakeholders under related laws, regulations, ethics, fairness and equality to enable the Company's concerned personnel to work and perform in the positive and appropriate way and being acceptable in society so as to support the sustainable development of the operating result.

The Group of companies has defined the policy and guideline of practice in accordance with 8 principles of guidance on social responsibility as set by the Stock Exchange of Thailand as follows:

1. Business operating on fairly basis

The Company set up a guideline of practice showing business operating on fairly basis, with respect to other assets as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, Category 5.- Code of Conduct towards customers, Category 6.- Code of Conduct towards business competitors and Category 7.- Code of Conduct towards the Intellectual Property or Copyright.

2. Anti-corruption

The Code of Conduct towards anti-corruption and channel for complain or whistle-blowing is as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, Category 10.

However, in 2014, there is no any complaint or whistle-blowing related to fraud or corruption raised to the Audit Committee.

3. Human Right Respect

The Company has emphasized on human right respect, no involvement with human right violation and no sex discrimination. The unsighted employee was employed as permanent staff and no sex definition of employment.

4. Treat labor on equal basis

The code of conduct related to employment, labor, safety, health and environment as well as opportunity of equality are as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, Category 1. – Code of Conduct towards the Company and Category 2. – Code of Conduct towards superiors, subordinates and colleagues.

The materialistic code of conduct related to the quality management system, safety, health and environmental management are as shown in the Section of “10. Corporate Governance”

5. Responsibility towards customers

The Group of Companies has substantially realized in the effective service with works delivery in compliance with their requirement under defined timeframe with safety and standard as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, Category 4. – Code of Conduct towards customers.

In addition, the customer satisfaction survey has been undertaken on every 6-month basis. The questionnaire survey form contains 10 assessment items; 1. Information disclosure prior to being awarded, 2. Communication, 3. Completion of supporting documents, 4. Coordination for problem solving and expedition, 5. On-time delivery, 6. Correction of works in compliance with customers’ requirement, 7. Safety awareness along project execution, 8. Environmental awareness of working, 9. Service after works delivery, and 10. Price. All assessment and comments raised by customers will be proposed to the Company’s management for acknowledgement and further service development & improvement in responding to customers’ satisfaction.

6.-7. Environmental care and participation in community and society development

The Policy on environmental care and participation in community and society development is as per 2013 Ethics and Code of Conduct of the Management and Employees, Category 8.– Code of Conduct towards society, environment and community.

The Group of Companies’ business operation with recognition of awareness of corporate social responsibility and community & social development is always adhered to since nature of business has been related to the construction of energy and petrochemical industries for which community safety and environmental care during project execution and after works delivery are required to be strictly recognized. In addition, an impact which maybe arisen to communities nearby the construction areas is also always aware.

8. CSR innovation and disclosure - no information of this item. -

2. Business against Corporate Social Responsibility

In 2014, the company had no any significant cases inspected or under inspection by the authorities concerned for law violation and incompliance with the abovementioned 8 items.

3. Social and Environmental Activities

In 2014, TRC and its subsidiaries launched the social and environmental activities as follows:

1) “The 2014 Happiness Sharing Activity was launched for military and police on duty in the southern of Thailand.” This is the second-year activity that TRC and Sahakarn have continuously held to provide an opportunity for employees to express their support to the on-duty military and police working in southern of Thailand. On the occasion of New Year, the companies had all employees write the greeting cards to be delivered with camo soldier T-shirts, green T-shirts, socks and underwear as provided by the companies. For this year,

- Delivered to the Information Centre, Internal Security Operations Command Region 4 Police Station, Siridhorn military district in Pattani Province in order to be further transferred to the Ranger Forces No. 4109 and 4116, Ranger Forces Department 41 at Budo Mountain Range for moral creating and to be as one part of the peaceful encouragement measures for those devoting themselves in the southern of Thailand.



- Delivered with camo soldier T-shirts, green T-shirts, Police high ankle boot, socks and underwear. For this year, Pol. Gen. Jarumporn Suramane, Independent Director as the companies representative, delivered to the Police Forensic Science Center 10, Southern Border Provinces Forensic Science Center in Yala Province for their moral support.



2) Blood Donation to Rajavithi Hospital on the occasion of the 60th Anniversary of the Establishment of Sahakarn Wisavakorn Co., Ltd. For this year, the donation program gained 55 bags of blood. Our gratitude for the space support is extended to Thai Petroleum & Trading Co., Ltd. This activity has been held annually in February since 2008



3) Office staff participated the program “Office Visits Site” from Bangkok to the construction site of Region VIII Pipeline Operations Center (Client: PTT Public Company Limited) at Tha Muang District, Kanchanaburi, constructed by Sahakarn. After site visit, the group went to Border Patrol Police School Wat Suthasinee at Tambon Bong-Ti, Sai Yok District, Kanchanaburi to donate the educational materials and socks. Then made the study tour at the Region VIII Gas Operations Division of PTT Public Company Limited and the Community-Based Integrated Rural Development Center - Sai Yok at Tambon Lumsum, Sai Yok District, Kanchanaburi.



4) Donated for the 42th Volunteer for Rural Development Camp organized by the Faculty of Engineering of Chulalongkorn University to construct the “42th VESC” Bridge, 5m x 40m steel-reinforced concrete bridge at Ban Pho Tab, Moo 10, Tab Yai Subdistrict, Rattanaaburi District, Surin Province. This activity is to encourage students to bring their knowledge to improve the living of people in rural areas and make the good relationship between students and local people



5) The Homelands Project is the long-term project initiated in 2012 and become obviously tangible in 2013 with an objective to recover, develop society and communities of employees’ homelands.

In 2014, the provision of budget were for the activities for public to improve employees’ homelands communities as follows:

- Donated the sports equipment, computer and scholarships to student of Ban Rai Pattana school at Chaiyabhum province.



- The 2014 homeland hall at Baan Nong Mai Ngam 2, Buriram Province. According to the company policy of TRC to strive for a sustainable business growth and to share its benefits to Thai society, “The homeland project” is initiated in 2013 and continued the second year to construct the multi-purpose hall at Baan Nong Mai Ngam 2 Temple in Buriram province of which is the homeland of Miss Pranom Promma, our TRC’s staff. On the day of the project delivery, the company staff, and donated LED Television 32”, book and educational materials to Baan Nong Mai Ngam 2 Child Development Center and Wat Nong Mai Ngam 2 School to support the education development for the students and villagers in the community



6) The Company placed importance on developing communities in the locality of the Company’s office as follows:

- Donated desks to Pornpraruang Prasit School, a school near the Company’s head office.
- Renovated public foot paths along Alley 32, Sukhaphibal 5 Road, which is in front of the Company’s office.