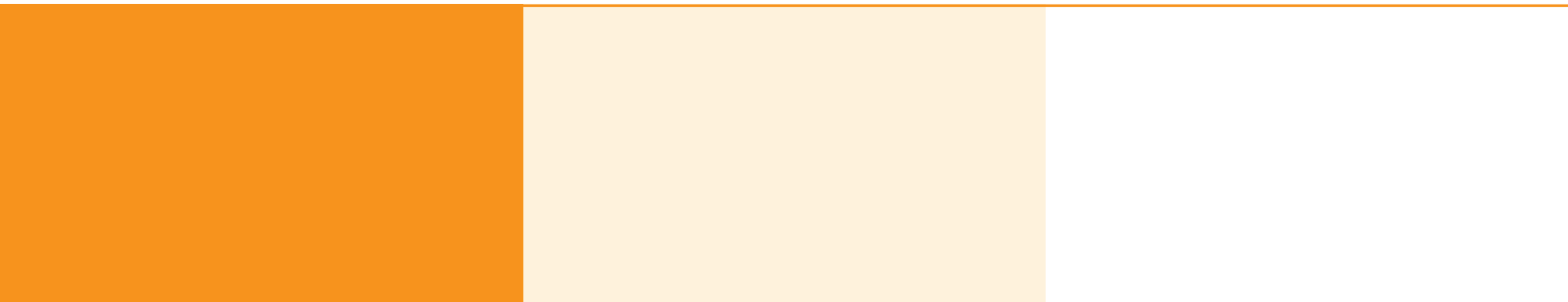




**Social Responsibility**

**2013**



## **Social Responsibility**

### **1. Prospective Policy and Business Operation**

The Board of Directors has defined the policy on running the businesses of both Company and its subsidiaries with recognition of responsibility towards society, environment and stakeholders. In 2013, The Company's vision and mission as well as corporate governance policy were reviewed with the arrangement of "2013 Ethics and Code of Conduct of the Management and Employees" disclosed through the Company's website under the item of "Corporate Governance" to be as a guideline for practice of directors, management and employees with recognition of the rights of concerned stakeholders under related laws, regulations, ethics, fairness and equality to enable the Company's concerned personnel to work and perform in the positive and appropriate way and being acceptable in society so as to support the sustainable development of the operating result.

The Group of companies has defined the policy and guideline of practice in accordance with 8 principles of guidance on social responsibility as set by the Stock Exchange of Thailand as follows:

#### **1. Business operating on fairly basis**

The Company set up a guideline of practice showing business operating on fairly basis, with respect to other assets as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, category 5.- Code of Conduct towards customers, category 6.- Code of Conduct towards business competitors and category 7.- Code of Conduct towards the Intellectual Property or Copyright.

#### **2. Anti-corruption**

The Code of Conduct towards anti-corruption and channel for complain or whistle-blowing is as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, category 10.

However, in 2013, there is no any complaint or whistle-blowing related to fraud or corruption raised to the Audit Committee.

#### **3. Human Right Respect**

The Company has emphasized on human right respect, no involvement with human right violation and no sex discrimination. The unsighted employee was employed as permanent staff and no sex definition of employment. Moreover, CSR activities related to the human right respect were launched such as wheelchair delivery donated through Thai with Disability Foundation for further delivery to disable people.

#### **4. Treat labor on equal basis**

The code of conduct related to employment, labor, safety, health and environment as well as opportunity of equality are as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, category 1. – Code of Conduct towards the Company and category 2. – Code of Conduct towards superiors, subordinates and colleagues.

The materialistic code of conduct related to the quality management system, safety, health and environmental management are as shown in the Section of "Corporate Governance", Page 81.

## **5. Responsibility towards customers**

The Group of Companies has substantially realized in the effective service with works delivery in compliance with their requirement under defined timeframe with safety and standard as shown in the 2013 Ethics and Code of Conduct of the Management and Employees, category 4. – Code of Conduct towards customers.

In addition, the customer satisfaction survey has been undertaken on every 6-month basis. The questionnaire survey form contains 10 assessment items; 1. Information disclosure prior to being awarded, 2. Communication, 3. Completion of supporting documents, 4. Coordination for problem solving and expedition, 5. On-time delivery, 6. Correction of works in compliance with customers' requirement, 7. Safety awareness along project execution, 8. Environmental awareness of working, 9. Service after works delivery, and 10. Price. All assessment and comments raised by customers will be proposed to the Company's management for acknowledgement and further service development & improvement in responding to customers' satisfaction.

## **6.-7. Environmental care and participation in community and society development**

The Policy on environmental care and participation in community and society development is as per 2013 Ethics and Code of Conduct of the Management and Employees, category 8.– Code of Conduct towards society, environment and community.

The Group of Companies' business operation with recognition of awareness of corporate social responsibility and community & social development is always adhered to since nature of business has been related to the construction of energy and petrochemical industries for which community safety and environmental care during project execution and after works delivery are required to be strictly recognized. In addition, an impact which maybe arisen to communities nearby the construction areas is also always aware.

## **8. CSR innovation and disclosure - no information of this item.**

## **2. Business against Corporate Social Responsibility**

In 2013, the company had no any significant cases inspected or under inspection by the authorities concerned for law violation and incompliance with the abovementioned 8 items.

## **3. Social and Environmental Activities**

In 2013, TRC and its subsidiaries launched the social and environmental activities as follows:

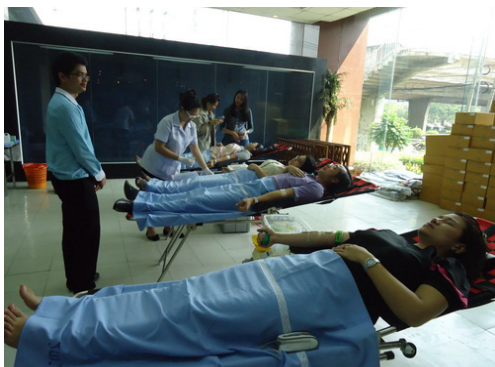
1) Pay It Forward Activity by greeting card delivery to the in service police and military officers working in the southern 3 provinces was launched by TRC Construction Plc. and Sahakarn Co., Ltd. to express them good wishes and encouragement in the occasion of 2013 new year. The collection of greeting cards signed by employees and donated books including snack and dried foods were delivered to the Information Centre, Internal Security Operations Command Region 4 Police Station, Siridhorn Military District in Pattani Province and the Southern Border Provinces Police Operation Center in Yala Province.



2) On the occasion of Children's Day, TRC donated the appliances such as refrigerator, electrical fan, marble table, bicycles and dessert to Pai-tam Municipality's Child Development Center, Nong-care District, Saraburi Province nearby Nong-Seng Power Plant Gas Pipeline construction site of Gulf JP NS Co., Ltd. In this occasion, the company also received an honorable shield from Pai-tam Municipality representing that the company is an organization with excellent outstanding performance on educational development encouragement and support.



3) Blood Donation by employees and other people to blood mobile unit of Rajavithi Hospital on the occasion of the 59<sup>th</sup> Anniversary of the Establishment of Sahakarn Wisavakorn Co., Ltd. was launched under extended space support from Thai Petroleum & Trading Co., Ltd., the owner of TP & T Tower. This activity has been held annually in February since 2008.



4) Donation of 10 Wheelchairs for the Disabled and Disadvantaged People : With recognition of human right respect, TRC Construction Public Company Limited donated 10 wheelchairs to disabled people to help them more convenience of living. The donation was launched at “Thai with Disability Foundation” through Mr. Kittipong Hardtavaikarn, Treasurer of the foundation to further give these wheelchairs to the disabled and disadvantaged people.



5) The Lumbini Renovation Activity in Nepal has been managed with overseas experience and expertise for the project construction management especially in middle east for Thai Pung Thai Foundation. The works consists of 3 phases as follows :

1. Pathway from Peach flame to Mayadhevi sacred garden which is the birthplace of the Buddha approx. 700 metre length. The existing condition prior to renovation was ground with clay during rainy season and after renovation, the pathway will be tiled to be plain, tidy and more convenient for pilgrims paying homage to.
2. Traffic Circle for “Baby Bbudha” Monument
3. Tourism Service Building for exhibition, first-aid and restrooms

The Company feels very proud of being a part of the captioned project and as Thai representative to participate in the 3<sup>rd</sup> renovation of the history. The 1<sup>st</sup> renovation had been done by King Asoka in the past 2,320 years. The work is under construction and with closely coordination with Royal Thai Monastery and Lumbini

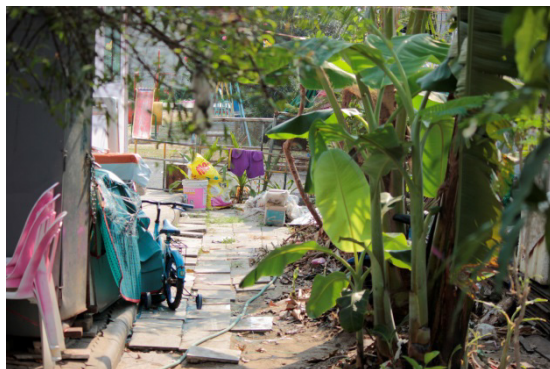


6) Computer and Stationery Donation to Ban Non Sawan School in Chaiyaphum Province : This activity was launched upon educational recognition to support instruction media and other items required for learning of upcountry students. 6 sets of computers, instruction media, canvas shoes and student socks were granted to students at Ban Non Sawan School in Chaiyaphum Province, Office of the Education Region 3 – Chaiyaphum.

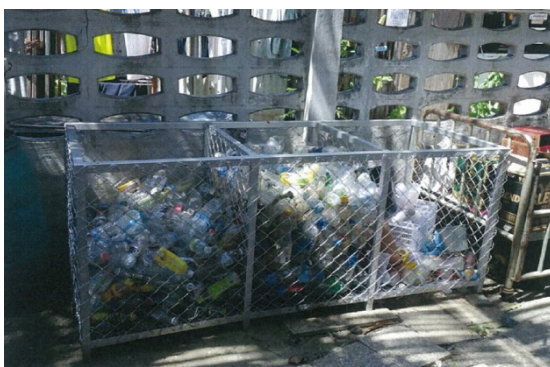


7) Donation of Marble Playground Equipment and Garbage Separation Wire Baskets to Rama VIII Children Advantage Creation Center : Firstly, the Company's representatives had made a survey for requirement and living condition of children at the captioned center and according to "Teacher Chao" working at the center and for homeless children as well as ones in slum, he needs to afford them by working as labor and collecting garbage for sale to gain income to afford them. For well-proportioned area and cleanliness, after collecting garbage and waiting for separation, the Company then provided and delivered wire baskets for garbage separation and also marble playground equipment for children activities at the center.

**Before**



**After**



8) Donation of 10 Wheelchairs to Thai with Disability Foundation: This activity was an additional one of donation in March, 2013 on which 5 wheelchairs were donated through this foundation to further give to disabled and disadvantaged people.



9) The sediment water filter for artesian water and the 500 liter storage tank were donated to Seeyak Bangtoey School, Bangtoey Subdistrict, Samkhok, Pathumthani Province for their good health. Formerly, in August 2012, the Company had joined the flood relief project of “Recover Schools for Children and Relationships to Community” hosted by Thai Listed Companies Association and donated the sediment water filter for artesian water and the 500 liter storage tank to Seeyak Bangtoey School. Upon an anniversary of the above donation of the sediment water filter for artesian water, the Company found an inefficiency of the sediment water filter due to disqualified water and rust. The Company therefore proceeded to change the 3- step filter and set up a new tank with roof along with high foundation for flood protection.



10) The Homelands Project is the long-term project initiated in 2012 and become obviously tangible in 2013 with an objective to recover, develop society and communities of employees' homelands. In 2013, the provision of budget were for the activities for public to improve employees' homelands communities as follows:

- Agricultural Project for Baan Nam Dip School at Thoen District, Lam-pang Province: With reference to the Royal Initiatives Project “Sufficient Economy”, TRC supported Baan Nam Dib School the fund to build the mushroom and poultry shelters. The pretrial fund was arranged for fish breed for the school pond. The operation is run by students under the teacher’s supervision to encourage their professional practice. The products are their materials for students’ school lunch. On the delivery date, the Company’s management and employees also additionally donated education tools to the school and participated in cleaning activity with the students the area of Wat Ban Nam Dib.



- Artesian Well Drilling Project and Water Tank Installation for Baan Hua Dong Community, Tubtan District, Uthai Thani : Previously, Baan Hua Dong School and Community used rainwater from jar storage as a primary resource for consumption, therefore, it is insufficient during dry season especially for the captioned school. This project is then arranged to drill the groundwater in 84 meters depth under coordination with Department of Ground Water Resources and the 15-meters height water tank was also installed for Baan Hua Dong community and the school consumption during dry season. On the delivery date, the Company’s management and employees also additionally donated education tools to the school and participated in cleaning activity with the students the area of Wat Nong Khui located in such area.



11) TRC had co-sponsored with the library camp, organized by the Faculty of Economics, Chulalongkorn University, at Baan Song School, Huai Kra-Choa District, Kanchanaburi Province. This activity provides an opportunity for students to practice the project operation, teamwork, management and problem solving skill while the library will be the knowledge-base for the school and community.



12) Participation with PTT Plc. and Tha Khanon Municipality and Khanon Klee Community for Water Power Dam Construction Project : This project was constructed for community and Ban Khanon Klee School in Thong Pha Phoom, Karnchanaburi Province and the construction consisted of steel structure, stone-laying weir, gutter, water turbine and bridge connected to water turbine location.

